



14/48 UK Privacy Policy

Summary

The full policy is below, but to give you the headlines of what you need to know:

- We will only ever ask for information that we need to know.
- We will collect and use your personal data transparently, honestly and fairly.
- We respect your choices around data shared with us, and the communication channels you ask us to use.
- We will use appropriate secure methods to protect your personal data.
- We will never sell your data.

Who we are

14/48 UK CiC (Company No. 09147277) is committed to protecting your personal information, and being transparent about what information we hold about you. The purpose of this policy is to give a clear explanation of how we collect and use your personal data, and your options regarding the data we store.

We may change this policy from time to time, so please do check back occasionally to ensure you're happy with any changes made.

By using our website, linking to our social media accounts, signing up to participate in one of our programmes of activity with parental consent where needed, or by volunteering, or entering into a self-employed agreement with us, you are agreeing to be bound by the terms of this policy.

Applicable laws

We use your information in accordance of all applicable laws concerning protection of personal information, including the General Data Protection Regulation UK (GDPR UK) and Privacy & Electronic Communications Regulations (PECR).

If you have any queries about this policy, please contact the Data Protection Officer at 14/48 UK in writing via:

Email: info@1448uk.com

Post: 14/48 UK, 80 Little Glen Rd, Glen Parva, Leicester, LE2 9TS

The below Privacy Policy governs the use of the 14/48 UK website (www.1448uk.com), and related platforms such as 14/48 UK, 14/48 Leicester and 14/48 Wolverhampton's social media accounts (Facebook, Twitter), and our processing of personal data of participants in our programmes of activity, volunteers and freelance workers including the use of Mailchimp to send mailouts of information to those who have signed up to take part in our projects. This policy is designed to protect all users, members of the public and staff, and young people who choose to engage with 14/48 UK.



Information collection

Via our website, associated online platforms, and through paper sign up forms and induction documents we collect personal information in a number of ways:

- Information you give us: For example when you sign up to take part in one of our festivals we may store your name and contact details on Mailchimp, sharing these with local producers of the festivals with explicit information around who will hold your data shared at the point of collection.
- Information about your interactions with us: When you take part in a festival, we may hold information around how you took part to enable us to track the number of participants, and 'rookies' and 'veterans' of the festival.
- Cookies: Cookies are small text files that are automatically placed onto your device by some websites you visit. They are widely used to allow a website to function, as well as to provide website operators with information on how the site is being used. We use cookies to identify how the website is being used and what improvements we can make. All cookies are anonymous and cannot be traced back to you individually.

Your data may also be available through Google Analytics to enable us and them to carry out analysis and research on demographics, interests and behaviour of our users and supporters to help us gain a better understanding of them to enable us to improve our services. Information on Google Analytics Privacy Policy can be read here: <https://policies.google.com/privacy>

Legal basis

There are three legal bases under which we may process your data:

- Contract purposes: When you sign up to one of our festivals, projects or programmes you are entering into a contract with us. In order to perform this contract we need to process and store your data. For example, we may need to contact you by email or telephone in the case of cancellation of a course, or to give you vital information on the schedule of a festival.
- Legitimate business interests: In certain situations we collect and process your personal data for purposes that are in our legitimate operating interests. However we only do this if there is no overriding prejudice to you by using your personal information this way.
- With your explicit consent: For any situations where the two bases above are not appropriate, we will instead ask for your explicit consent before using your personal information in that specific situation.

Third parties



Beyond those already identified in this policy, we will never share your data with third parties without requesting explicit permission before doing so.

Security of your personal information

We will put in place appropriate safeguards (both in terms of our procedures and the technology we use) to keep your personal information as secure as possible. We will ensure that any third parties we use for processing your personal information do the same.

We do this by:

- Password protecting documents containing personal data
- Using secure encrypted storage of all digital copies of personal data
- Using secure locked storage of all hard copies of personal data
- Securely destroying digital and hard copies of personal data when appropriate to do so

Maintaining your personal information

We will only store your personal information for as long as necessary for each process, and you can ask for your information to be deleted at any point by emailing info@1448uk.com.

For specific processes named in this policy:

- Participation in projects, including volunteers and freelance workers: We will keep your details on file in line with relevant legislation and funders requirements. Generally this will not exceed a period of 7 years, but wherever possible we will look to delete your data as soon as our obligations have been fulfilled. If this period is ever to exceed 7 years, you will be notified at the point of data collection.
- Artist/Volunteers participating in festivals: We will keep your details on file to maintain a record of 'virgins' and 'veterans' of the festival for an indefinite period, or until you tell us to remove or correct any data we hold in line with your rights.

If there are aspects of your record that are inaccurate or that you would like to remove, please use the contact details at the end of this policy.

Your rights to your personal information

You have a right to request a copy of the personal information that we hold about you and to have any inaccuracies in this data corrected. Please use the contact details at the end of this policy if you would like to exercise this right. Please note we charge a fee of J10 to process these requests.

You also have the following rights:

- (1) Right to be informed – you have the right to be told how your personal information will be used. This Policy and other policies and statements used



on our website and in our communications are intended to provide you with a clear and transparent description of how your personal information may be used.

- (2) Right of access – you can write to us to ask for confirmation of what information we hold on you and to request a copy of that information. Provided we are satisfied that you are entitled to see the information requested and we have successfully confirmed your identity, we have 30 days to comply.
- (3) Right of erasure – as from 25 May 2018, you can ask us for your personal information to be deleted from our records. In many cases we would propose to suppress further communications with you, rather than delete it.
- (4) Right of rectification – if you believe our records of your personal information are inaccurate, you have the right to ask for those records to be updated.
- (5) Right to restrict processing – you have the right to ask for processing of your personal data to be restricted if there is disagreement about its accuracy or legitimate usage.
- (6) Right to data portability – to the extent required by the General Data Protection Regulations (“GDPR”) where we are processing your personal information (i) under your consent, (ii) because such processing is necessary for the performance of a contract to which you are party or to take steps at your request prior to entering into a contract or (iii) by automated means, you may ask us to provide it to you – or another service provider – in a machine-readable format.

Contact details and further information

Please get in touch with us if you have any questions about any aspect of this Privacy Policy, and in particular if you would like to object to any processing of your personal information that we carry out for our legitimate organisational interests.

14/48 UK CiC, 80 Little Glen Rd, Glen Parva, Leicester, LE2 9TS

info@1448uk.com

Authored by Bob Christer
on behalf of the Directors of 14/48 UK CiC
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